

# Important Changes to Policy Terms & Conditions – June 2017.

In the event, you renew your insurance policy, as from the 1<sup>st</sup> of June 2017 you will be subject to new terms and conditions. This document helps track these changes for you.

# Our Underwriters have change their name

The Underwriter of Event Insurance Services Ltd have changed their name. Your policy is now being underwritten by Great Lakes Insurance SE. The name change is because of moving the majority of their operations from the UK to Germany.

Great Lakes Insurance SE as an insurance company with offices in the UK and Germany are regulated by both the UK regulators the Financial Conduct Authority and the Prudential Regulation Authority as well as the German regulator, the BaFin.

# **Complaints handling**

They have also been changes to the industry's complaint handling processes, these are outlined on the last page of the policy wording.

### **Insurance Premium Tax**

In the event, you renew your insurance policy, as from the 1<sup>st</sup> of June 2017 you will be subject to the new Rate of Insurance Premium Tax (12%). Your Renewal Premium has been amended to reflect this increase.

### **IMPORTANT**

YOU SHOULD NOTIFY US IMMEDIATELY IF YOU ARE UNSURE ABOUT OR UNHAPPY ABOUT ANY DETAILS OUTLINED ABOVE. PLEASE CONTACT US ON 01425 470360 OR EMAIL US AT RENEWALS@EVENTS-INSURANCE.CO.UK SHOULD YOU WISH TO DISCUSS ANY OF THE CHANGES TO YOUR COVER.

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### **Event Insurance Services Ltd**

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