

Case study Louise and Pete

Louise Woodgate and Pete Constantinou had planned the perfect winter wedding for the 18th of December 2010. On the morning of the wedding it even started to snow.

As the morning went on, the snow became heavier and by the time the bridal party arrived at St John's Methodist church in Luton, the snow had settled and was now millimetres deep.

Weather conditions throughout the country had deteriorated sufficiently to prohibit the travel of many guests. Only those that lived locally were able to reach the church.

"Whilst we had a beautiful ceremony in the church, we could see through the windows that the snow was still falling..."

"Once the ceremony was over we decided not to have our photos taken at the church as planned, but instead to make our way to the reception immediately" explained Louise.

The newlyweds left the church at 2pm to set off on what should have been a relatively short journey to the reception at Moor Park near Rickmansworth, but at 5pm Louise and Pete were still stuck on the M1 in stationary traffic as the snowfall continued.

Still aiming for the reception, reports came through that the roads around Moor Park were in fact closed, leaving Louise and Pete with no option but to cancel the reception and try and head straight for the hotel in St Albans they had booked for after the reception.

Of the 200 guests originally invited to the wedding reception 60 made it to the hotel in St Albans and the wedding party celebrated in style with a Chinese take-away and a sing along to the piano.

Louise contacted Event Insurance Services immediately and informed them of the situation and the change of plans.

"I phoned Event Insurance Services and they sent someone straight out to talk to us. There was absolutely no problems settling the claim as the policy included cover for failure of the bridal party to reach the reception" added Louise.





All claims are dealt with subject to individual circumstances and policy terms and conditions.